



MTC “Conflict to Collaboration “Train the Trainer”

CPD Accredited Course

● MTC Conflict to Collaboration “Train the Trainer” - 2 Day Course

Conflict to Collaboration – 2 Day Course

Delegates will:

- * Need to have successfully completed MTC Phase I training before completing the Conflict to Collaboration course
- * Learn and practice behavioural change triggers
- * Learn the Causes and Triggers of Conflict
- * Complete a personal Conflict Style psychometric profiling
- * Learn how individuals address Conflict
- * Learn the Emotional Intelligence response to Conflict
- * Learn and practice the advanced principles of Appreciative Inquiry Review techniques
- * Learn how to understand the 4 temperament basics
- * Familiarise themselves with the MTC Conflict to Collaboration activities
- * Learn how to apply Restorative Justice with MTC activities
- * Learn how to use the Lencioni Conflict Resolution model
- * Undergo a personal bio-rhythm test to demonstrate brain patterns under stress and conflict
- * Learn how to re-frame Conflict
- * Cover Health and Safety aspects of the kit
- * Cover emotional health and safety aspect of the Conflict to Collaboration kit
- * Learn how to design an outcomes-based MTC Conflict to Collaboration session
- * Explore and demonstrate the 10 Steps of Reducing Offending Behaviour with Mobile Team Challenge
- * Discover Thomas & Kilmann's Conflict Styling concepts

Cost for up to 12 delegates = £1,940.00 Includes all materials, workbooks, certificates and Trainer’s expenses but excludes VAT

Core Competencies for Learning, Leading, and Collaboration

Developing Powerful, Positive Relationships to Achieve Organizational Excellence

Teambuilding & TeamLeader FUEL Pack Activities

Concept	Activity	Activities																									
		All Aboard	Alphanumeric	Blindfold Walk	Blind Polygon	Changing Places	Chaos Toss	Clear Vision	Connection Walk TL	Digital Access	Getting Organized	I Can Do It	40 Icebreakers	Impasse	A Knotty Situation	Lost in the Cave	Magic Pieces	Paradigm Shifter	Quicksand	Slogans	Speedball	Stepping Stones	Switch	Tangrams	Trust Me	Winner Share All	
Personal Skills																											
	Accountability		●				●	●	●								●		●	●	●	●				●	
	Attitude																				●	●				●	●
	Empathy			●			●	●				●		●		●				●	●	●			●		●
	Feedback (give & take)			●			●													●	●	●					●
	Flexibility															●				●	●	●		●			
	Goal setting	●	●							●												●	●				
	Integrity																				●	●				●	
	Perseverance				●									●				●	●		●	●					
	Resilience																				●	●				●	
	Self-awareness			●								●				●				●	●				●	●	
	Self-management		●	●												●				●	●				●	●	
	Self-motivation			●										●		●			●	●					●	●	
Leadership Skills																											
	Communication			●	●	●				●						●			●								
	Critical Thinking		●	●	●	●		●		●			●	●				●				●		●	●		●
	Decision Making								●																		
	Listening		●	●	●				●	●	●					●											
	Management		●						●												●						
	Motivation																										
	Systems Thinking						●									●						●					
	Vision							●																			
Teamwork																											
	Appreciative Inquiry																				●			●			
	Celebration & Play		●						●	●		●		●							●	●					
	Conflict Resolution												●								●				●	●	●
	Cooperation	●														●									●	●	●
	Dialogue & Inquiry		●		●				●	●		●			●	●				●	●	●	●			●	●
	Innovation			●															●			●					
	Learning		●	●			●			●		●	●		●			●									
	Openness	●																									
	Planning		●			●	●			●						●											
	Perspective taking				●			●				●		●		●			●				●		●		●
	Problem solving				●						●		●	●	●	●	●					●		●		●	●
	Respect	●		●												●									●	●	●
	Rapport	●										●									●				●	●	●
	Support	●		●																					●	●	●
	Trust			●	●											●			●						●	●	●
	Valuing diversity			●	●							●									●		●				●

